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Aventura-Spa Palace

Returno Sayil S/N
Fraccionamiento Playacar
Playa Del Carmen, Q. Roo 77710

Harmoniously designed with lakes and tropical surroundings, the all-inclusive Aventura Spa Palace Resort shimmers against the Mexican Caribbean sea. Most rooms face the ocean and all have a double jacuzzi. Banquets and theme parties will occupy the ballroom.

Size: 1,266 Rooms
Built: 1999
Last renovation: None
Location: Riviera Maya between Playa del Carmen and Puerto Aventuras



Important Notes

- The hotel has an Adults Only Concept. The hotel will not allow any children under 18.
- The hotel is located on the ocean but it is on a lagoon style beach. There is a beach inlet located in front of the hotel.
- **Effective immediately, spa treatments will no longer be included in the vacation price.**

Special Inclusions

- Honeymooners will receive a complementary bottle of domestic champagne, fruit basket and 1 candlelight dinner. Reservation must be commented at the time of booking and proof of marriage will be required at check-in. (December 24, 2003 - December 23, 2004)

All-Inclusive Inclusions

- All meals, drinks, and snacks
- Domestic and imported beverages
- Use of the facilities of all Palace Resorts in Cancun and the Mayan Sun Coast. Transportation is not included.
- Unlimited scheduled tours, from available selection at time of arrival
- Non-motorized water sports
- One scuba diving demonstration
- Scheduled theme parties during the week
- Taxes and gratuities

Free Wedding Package

The free wedding package at the Aventura-Spa Palace hotel includes the following:

- Decorated wedding gazebo
- All document arrangements and legal fees
- Justice of the peace
- Marriage license and certificate (legal documents issued in Spanish)
- Decorated table and chairs (extra chairs available on request)
- Domestic champagne for guests during the ceremony (4 bottles max)
- Dinner reservations for the wedding party, only at selected restaurants
- Continental breakfast in bed the morning after the wedding

- Candlelight dinner for the bride and groom with special menu and decoration
- Fruit basket and bottle of sparkling wine in room
- Honeymooners weekly cocktail party with memento photograph for the couple
- CD player or tape player available (Bring your special songs)
- Red carpet walkway
- Wedding coordinator
- Late check out until 6:00pm (upon request and subject to availability)
- Other wedding packages are available for an additional fee through Palace resorts directly.

Package inclusions cannot be exchanged for additional services. This offer is not combinable with complimentary stays. All wedding plans do need to be made with Palace resorts directly, time restrictions apply. For additional information and arrangements, contact 1-800-635-1836 ext. 6010, or fax at 1-305-375-9508. Prices and packages are subject to change without notice. Penalties will be assessed for cancellations of your wedding plans within 30 days of the wedding date. Wedding arrangements do need to be canceled with Palace resorts directly. (Valid for travel through December 23, 2003)

Hotel Amenities

- Baggage check
- Beach - Features a 'natural' lagoon
- Entertainment
- Handicap accessible
- Handicap equipped
- Health club facilities
- Hot tub
- Jacuzzi - 5 outdoor
- Laundry facilities - additional charge
- Lounges/Bars - 5
- Refrigerators
- Restaurants on premises - 6
- Safety deposit box
- Sauna
- Steam room
- Whirlpools - 2, temperature pools

Recreation

- Activities desk/Concierge
- Bike rental
- Golf course on premises - 15 minutes away
- Swimming pools - 2 indoor, including a lap pool and cross current pool
- Tennis courts - 4

Location/Transportation

- Distance from airport - 50 minutes away
- Parking

2003 Passport Promotion

Valid through December 23, 2003

- Guests staying at all Palace Resorts receive unlimited tours from a special tour selection (please contact hotel for tours and specific information regarding the tours) , (1) \$50 golf voucher per adult, valid at The Golf Club at Playacar and The Golf Club at Moon Palace, (1) \$15 voucher per room for spa treatment or beauty salon service at the Aventura-Spa Palace and (1) \$25 voucher per room for a car rental through Travesias Turísticas.
- Vouchers are valid for adults only.
- The Passport Promotion vouchers will be issued at time of check-in.
- This promotion may not be used in conjunction with any other offer and cannot be exchanged for cash, products or merchandise.
- This promotion is not valid for Fam trips, compensatory stays or with any special travel agent rates.

Golf Information

- Clients booked in the **Superior Deluxe Golf** room category will receive unlimited green fees at The Golf Club at Playacar, round trip transfers to the golf course, snacks, beverages and golf cart. Some restrictions apply and tee times are based upon availability.
- Golf clubs are not included in the price but are available to rent for approximately \$30 USD, payable to the golf course directly. The Golf Club at Playacar and The Golf Club at Moon Palace also have bag storage available for approximately \$2 USD per night, payable to the golf course directly. Golf balls are available for approximately \$5 USD, payable to the golf course directly.
- Guests can request tee times up to 30 days in advance directly through **teetimespalaceresorts.com**. Tee times are not guaranteed and are subject to availability.
- Consult hotel upon arrival for transfer schedule and restrictions.
- Gratuities at the golf course are not included.
- Appropriate golf attire is required.

Please Note:

- Unlimited golf is not guaranteed for clients day of arrival.
- Tee times are subject to availability.
- Golf packages are not available to purchase upon arrival at the property. The golf inclusive rates must be purchased prior to arrival.

Golf Courses Information

The Golf Club at Playacar

- Location: Playacar
- Opened in 1994
- Designed by Robert Von Hagge
- Hours of operation: 6:30am until dark, 365 days per year
- Number of Holes: 18
- Par: 72
- Yardage: 7202/6724/5768
- Slope Ratings: 148/136/134
- Course Ratings: 76.1/73.4/72.8
- Fairways: 419 Bermuda
- Greens: Tiff Dwarf Bermuda

The Golf Club at Moon Palace

- Location: Moon Palace
- Opened in 2003
- Designed by Jack Nicklaus
- Green Fees: \$250 per person (Palace Passport offers \$50 off)
- Hours of operation:
- Number of Holes: 18
- Par: 72
- Yardage: 7,201
- Slope Ratings:

Men: 133/ 128/ 124

Women: 139/ 123

- Course Ratings:

Men: 75.3/ 72/ 70.4

Women: 77.1/ 70.6

- Fairways: Paspalum
- Greens: EE1 Paspalum
- Appropriate attire required

Golf Course Amenities

- Club House: The Club House is a covered palapa style structure with uncovered terraces overlooking the golf course. The Club House contains a pro-shop, dining room, air conditioned snack bar and a small meeting room.
- Pro-Shop: A full service pro-shop stocked with name brand

equipment and a professional staff ready to help with tee times, group outings, lessons and merchandise.

- Snack Bar: An air-conditioned snack bar open from 6:00am till dark, providing breakfast, lunch and of course, the 19th hole beverages.
- Practice Area: Complete practice facility, including a driving range, chipping and putting greens and a green side bunker.

Miscellaneous Information

- Scheduled transportation to Playa del Carmen and Beach Palace once per day, reservations are required.
- Hotel does offer on premises, at additional cost, a Beauty Salon, Massages, Wedding arrangements, Gift Shops, Travel Agency, Car Rental, and Doctor on call 24 hours a day.
- Assorted cheese and wine will be served upon arrival

ROOM INFORMATION



Room Categories

Superior Deluxe

- Bedding - 1 king bed or 2 double beds
- Occupancy limits - 4 adults, 0 children, 4 total
- No children under 18 are allowed to stay at the Aventura Spa Palace.
- All rooms include a double jacuzzi, marble bathroom, air conditioning, ceiling fan, hair dryer, coffee maker, in-room liquor dispensers, mini bar, satellite television, direct dial telephone, safety deposit box and private balcony with hammock.

Superior Deluxe Golf

- Room category includes all of the same amenities as the Superior Deluxe room category with the addition of unlimited green fees, round trip transfers to the golf course, snacks, beverages and golf cart. Tee times are subject to availability. These golf inclusions are only valid if clients book the Superior Deluxe Golf category. See Golf Information for more details.

Non-smoking Rooms

- The hotel has 120 non-smoking rooms based on availability

Handicapped Rooms

- The hotel has 10 handicapped room based on availability

Additional Bedding

- Rollaway beds - available on request

DINING

B>Restaurants

- Mundaca - Beach Palapa Restaurant
- La Ventana - Inside pool restaurant serving international cuisine
- La Hacienda - Mexican haute cuisine with reservations, all menu dining. Dress code is casual elegant, they do not allow shorts or sandals in this restaurant.
- El Greco - Mediterranean cuisine, breakfast, lunch buffet, dinner a la carte.
- Mo Mo No Hana - Oriental cuisine, dinner a la carte.
- La Huerta - Vegetarian cuisine, dinner a la carte.

Some restaurants may only operate on select schedules. Some restaurants may require reservations and expect appropriate dress. Consult the hotel for hours of operation, reservation policies and dress codes.

Lounges

- 5 Bars
- 2 Swim up Bars

HOTEL POLICIES



Hotel Cancellation Policy

- Cancellations made inside of 3 days prior to arrival or no shows incur a 1 night penalty and applicable product penalties. (Valid through December 23, 2004)

Hotel Deposit Requirements

- A credit card imprint or cash deposit is required at time of check-in for telephone and incidental charges.

Hotel Spring Break Policy

- Hotel does not accept student bookings all year

Room Taxes

- Included in vacation price

Service Charges

- Included in vacation price

Check-in/Check-out

- 3:00 p.m. check-in
- 12:00 p.m. check-out
- Minimum check-in age is 18 year round.